

# GUJARAT HIGH COURT

## CIRCULAR

(No. ITC/23/2023)

### **Judicial Officer Helpdesk for Information Technology - JOHIT - જે ઓ હિત**

As per directions and approval of Hon'ble the Chief Justice and Hon'ble Judges of the High Court of Gujarat, this is to inform all the Judicial Officers of Gujarat as follows:

The High Court of Gujarat has launched an online Helpdesk on Telegram platform for all the Judicial Officers of Gujarat for queries relating to use of Information Technology in their day-to-day work. It is named as **JOHIT [Judicial Officer Helpdesk for Information Technology]**. The JOHIT channel has been inaugurated today by Hon'ble Ms. Justice Sonia Gokani, Chief Justice, High Court of Gujarat. All Judicial Officers are expected and are invited to avail this helpdesk following the guidelines as given herebelow:

1. All the Judicial Officers should install Telegram App on their smartphone using any of their mobile numbers registered with the Registry of the High Court as their official number. In addition to the smartphone, the Telegram App can also be installed and used on the official Chromebook laptops by the Judicial Officers, as Telegram platform supports simultaneous secure access of a Telegram account on multiple devices.
2. All Judicial Officers, who have joined Telegram platform with official number, will be added by the IT Cell of the High Court to the following private Telegram channel:

#### **JOHIT (Judicial Officer Helpdesk for Information Technology)**

3. JOHIT is a private Telegram channel with the IT Cell of the High Court, as the administrator. This channel would not be searchable or accessible by anyone who has not been added as a member (subscriber) to this channel by the administrator. The mobile number or even the name of a subscriber of this channel would not be visible to other subscribers. Only the total number of subscribers would be shown in the Telegram channel to the subscribers.

#### **4. The JOHIT channel is for IT related queries such as**

- a. Use of Chromebook Laptops and its accessories i.e. microphone, converters etc. by the Judicial Officers
- b. Facilities and Functionalities of Case Information System (CIS) and adherence to the CARE guidelines of the High Court

- c. Use of Video Conferencing by the Courts and Judicial Officers and Live Streaming of Court Proceedings
  - d. Various ICT platforms and initiatives developed by the IT Cell of the High Court e.g. IRIS, JO Portal, EMCS, DJDG, CMC etc.
  - e. Various Platforms and Apps implemented under the eCourts Project e.g. eCourts Services App, Justis App, eCourt & NJDG
  - f. Various ICT circulars, guidelines, rules etc. of the High Court
5. Any Judicial Officer, who wishes to raise a query on any subject or aspect relating to use of information technology in their day-to-day working, can send the query as Telegram chat message in an appropriately described manner, to the Telegram Number of the IT Cell of the High Court: **999 888 0820**
6. It should be noted that this Telegram number is exclusively for receiving IT related queries and **no other issues, communication or messages or queries relating to other subjects**, should be sent to this number. Any IT related best practice / solution of an issue / innovation used by a Judicial Officer that he/she wishes to share, may also be sent to this Telegram contact.
7. No response/messages would be sent from this Telegram contact number individually to the Judicial Officer.
8. All appropriate IT related queries received on the aforesaid Telegram contact, will be processed by the IT Cell for preparing the best possible response as an answer. All such answers will be posted along with the query on the aforesaid private Telegram channel **JOHIT**.
9. The question and answer (Q & A) shall be posted on JOHIT channel with proper serial numbering, date and subject-keyword. Identity of the Judicial Officer, who asked the query, will not be disclosed or shared on the **JOHIT** channel.
10. A monthly digest of the new Q & As posted on the **JOHIT** channel will be compiled and circulated in soft copy by the IT Cell to all the Judicial Officers. Quarterly FAQ digest shall also be prepared and circulated.
11. The Registrar (SCMS & ICT) should ensure that, as much as possible, the answer to the queries in proper Q&A form is posted on the **JOHIT** channel by the next working day from receipt of the query.

**Date: 24-02-2023**

  
**REGISTRAR GENERAL**